



## What you'll find in this pack

Your yearly pension statement

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Additional information

Private and confidential

Mr Sam Jones  
1 Main Street  
Anytown  
AB1 2CD

12 November 2021

Plan number: 123456789

## Your yearly pension statement

Scheme name: Newco Group Personal Pension Plan

We're pleased to enclose your latest yearly pension statement.

We've designed this statement to help you understand your pension savings. We'll summarise how your plan has performed over the statement period, the charges you've paid and how the future might look.

Please read your statement carefully and keep it with your other pension documents. We're happy to provide your documents in a different format such as Braille, large print or audio, just ask us when you get in touch.

You can get an up-to-date plan value at any time using our mobile app or by logging in to online service.



### Your new look statement

Your yearly statement looks a bit different. This is because of new legislation introduced by the government to make sure all pension providers send their statements in the same way for certain types of pension plans. It still includes all the important information you need to keep track of your plan.

## Keep us up-to-date

It's important you tell us as soon as possible about any changes to your personal details, such as your name or address. You can let us know by giving us a call or by visiting [royallondon.com/update-your-details](https://royallondon.com/update-your-details)

Yours sincerely

*RL Basham-Jones*

**Richard Basham-Jones**  
Head of Customer Experience

## We're here if you need us



Keep track of your plan online

[royallondon.com/online-service](https://royallondon.com/online-service)



Your future in your hands

Keep an eye on your pension savings whenever and wherever you like with our mobile app. Just search for 'Royal London' in your app store.



Give us a call

**0345 603 7560**

Lines are open  
Mon-Thurs 8am-6pm  
Fri 8am-5pm



Write to us

**CustomerService**  
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