



Helping your employees to stay informed and supported

As part of Royal London's ongoing commitment to a digital-first service, we're asking for your help. Simply provide us with your employees' digital contact details, which include a work and personal email address. One's fine, but both are preferred.

Why it's important

Sharing these details helps us provide timely updates, relevant tools, and tailored retirement planning content. This supports your employees' in feeling more confident and in control of their financial future.

It also makes it quick, easy and more secure for employees to register for our mobile app and online service.

And if an employee leaves your employment, having a personal email address helps us stay in touch with them.

What are the benefits

By providing your employees' digital contact details it:

- Keeps employees better connected to their pension savings.
- Encourages financial resilience through targeted tools and guidance.
- Reduces paper usage and supports a more sustainable service model.
- Supports your own benefits engagement strategy.
- Strengthens the relationship between you, your employees, and Royal London.

What you need to do

When setting up your scheme, we'll ask you to supply data for each employee. This includes a work and personal email address.

We require **at least one email address** for each employee to keep connected.

To help get your data right first time, [view our data templates](#).

We're here to help

If you'd like more information on how we'll look after your employees' data, we've several resources available.

- [Read our privacy policy](#) to understand how we use, store, and protect data.
- [View information](#) on the communications your employees will receive during onboarding.

If you need any further guidance or support, get in touch with your Royal London Implementation Manager to learn more.



Royal London
royallondon.com

**We're happy to provide your documents in a different format,
such as braille, large print or audio, just ask us when you get in touch.**

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